

Allergan Plastic and Regenerative Medicine

Return Goods Policy

MAIL RETURN TO:

ALLERGAN MEDICAL
C/O KUEHNE & NAGLE
ATTN: ALLERGAN RETURNS
1800 WATERS RIDGE DRIVE SUITE 100
LEWISVILLE, TX 75057

Natrelle® line of implants and tissue expanders:

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 100% credit
 - 61-120 days: 85% credit
 - 121-180 days: 50% credit
 - 181+ days: 0% credit
- No credit will be issued on opened or damaged product boxes
- Freight charges will not be credited
- Returned Goods Policy may not apply to promotional offers

Keller Funnel®2 and Revolve™:

- Items are non-returnable

AlloDerm™ and Strattice™:

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 85% credit
 - 61+ days: 0% credit
 - No credit will be issued on opened or damaged product boxes
 - Freight charges will not be credited
 - Returned Goods Policy may not apply to promotional offers
 - All patient labels must be intact
 - The instruction for USE, IFU, must be attached to the product
 - No markings or writings must be on the label, pouch or IFU
 - Temper-Evident Seal must be intact with no evidence that seal has been removed.
 - The Temperature Tag/Alert must indicate "OK"
 - Must be returned in an Allergan approved shipper, which, will be provided by Allergan Customer Service prior to return
 - All products must have at least 6 months shelf life remaining
- ❖ All claims for damages in transit and order discrepancies must be reported to Allergan Customer Solutions within 24 hours of receipt of product