

## Allergan Plastic and Regenerative Medicine

### Return Goods Policy

**MAIL RETURN TO:**

ALLERGAN MEDICAL  
C/O KUEHNE & NAGLE  
ATTN: ALLERGAN RETURNS  
1800 WATERS RIDGE DRIVE SUITE 100  
LEWISVILLE, TX 75057

**Natrelle® line of implants and tissue expanders:**

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
  - 0-60 days: 100% credit
  - 61-120 days: 85% credit
  - 121-180 days: 50% credit
  - 181+ days: 0% credit
- No credit will be issued on opened or damaged product boxes
- Freight charges will not be credited
- Returned Goods Policy may not apply to promotional offers

**Keller Funnel®2 and Revolve™ System:**

- Items are non-returnable

**AlloDerm™ Regenerative Tissue Matrix and Strattice™ Reconstructive Tissue Matrix:**

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
    - 0-60 days: 85% credit
    - 61+ days: 0% credit
  - No credit will be issued on opened or damaged product boxes
  - Freight charges will not be credited
  - Returned Goods Policy may not apply to promotional offers
  - All patient labels must be intact
  - The Instructions for Use (IFU) must be attached to the product
  - No markings or writings may be on the label, pouch, or IFU
  - Tamper-evident seal must be intact with no evidence that seal has been removed.
  - The temperature tag/alert must indicate "OK"
  - Must be returned in an Allergan approved shipper, which will be provided by Allergan Customer Service prior to return
  - All products must have at least 6 months shelf life remaining
- ❖ All claims for damages in transit and order discrepancies must be reported to Allergan Customer Service within 24 hours of receipt of product